Terms and Conditions

Last Updated: 07-08-2025

Welcome to **GoTripper** (the “App”), operated by **TripTech Solutions LLC** (“Company,” “we,” “us,” or “our”). These Terms and Conditions (the “Terms”) govern your access to and use of GoTripper, including any content, features, and services offered on or through the App.

By accessing or using the App, you agree to be bound by these Terms. If you do not agree to all the provisions of these Terms, do not access or use the App.

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1. General Information

1.1 **Company Information**

GoTripper is developed and operated by TripTech Solutions LLC, a company registered in Delaware, USA.

1.2 **Applicability**

These Terms apply worldwide. By using GoTripper, you acknowledge that you do so on your own initiative and are responsible for compliance with any applicable local laws.

1.3 **Contact Information**

If you have any questions, concerns, or requests (including data deletion requests), please contact us at **contact@gotripper.ai**.

By using GoTripper, you also agree to our Privacy Policy, available at https://gotripper.ai/privacy.html

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2. Eligibility and User Accounts

2.1 **Eligibility**

There is no specific age restriction set. However, by accessing or using the App, you represent and warrant that you have the legal capacity to enter into these Terms and agree to our Privacy Policy.

By using this App, you represent that you have the legal capacity to accept these Terms. Please note that while the App may be used by individuals of any age, only users who are at least 18 years old, or those under 18 with the consent of a parent or legal guardian, may purchase premium subscriptions or make in-app purchases.

2.2 **Account Creation Methods**

You may create an account through:

a. **Email Registration**: Provide your email, display name, and a password. You may be required to verify your email address.

b. **Third-Party Authentication**: Log in with Apple, Google, or Facebook. By choosing any of these methods, you grant us permission to access certain information (e.g., display name, email address) from your third-party account, as governed by the third party's applicable terms and privacy policies.

You agree to provide accurate, current, and complete information during the registration process and to keep your account information up to date at all times.

2.3 **Account Security**

You are responsible for maintaining the confidentiality of your account credentials and for any activity that occurs under your account.

If you suspect unauthorized access or misuse, please notify us immediately at **contact@gotripper.ai**.

2.4 **Offline Access**

The App may allow you to download a trip for offline use. You acknowledge that any updates or changes to flight information, activities, or other data may not be reflected in the offline version. You are responsible for verifying the accuracy of offline content.

3. Description of the Service

3.1 **Trip Planning**

GoTripper enables you to plan trips by selecting destinations, adding activities (including transportation, lodging, etc.), and tracking flight information. The App may offer AI-generated suggestions for activities and destinations, including pre-planned trips you can add to your itinerary.

3.2 **AI-Generated Content**

We use third-party AI engines (such as Anthropic, OpenAI, DeepSeek, xAI, Perplexity, Gemini) to generate suggestions and content.

When generating suggestions, we may process the following data with AI providers:

a. Trip destinations and dates.
b. Activity preferences and selections.
c. Transportation details (flights, hotels, etc.).
d. Itinerary information and notes.
e. Travel-related queries and requests.

We do NOT share your personal user information (like your name, email, or account details) with these engines.

Data Retention: We store AI-generated suggestions, recommendations, and related conversation logs as part of your trip data to maintain your itinerary and improve our services. This content is associated with your account and trips, and is retained according to our general data retention policies outlined in our Privacy Policy.

Disclaimer: AI suggestions may be incomplete, inaccurate, or out of date. You are responsible for verifying any recommendations.

3.3 **Additional Features**

a. The App may display advertisements.

b. We may also offer premium subscriptions and in-app purchases, which may include additional or enhanced features.

3.4 **No Booking Services**

GoTripper **does not** sell or facilitate the direct booking of flights, accommodations, car rentals, or any other travel service. Any purchase or reservation you make is done externally, and we are not liable for those transactions.

3.5 **Third-Party Service Integration**

GoTripper integrates with various third-party services to enhance functionality, including but not limited to:

a. Flight Data Providers: For real-time flight information, delays, and updates.
b. Travel Information Services: For destination data, reviews, and recommendations.
c. Mapping and Location Services: For location-based features and directions.
d. Analytics and Performance Services: For app performance monitoring and analytics.
e. Other Travel-Related APIs: For additional travel information and services.

We are not responsible for the availability, accuracy, or reliability of these third-party services. Service interruptions or data inaccuracies from these providers may affect GoTripper's functionality.

The specific third-party services we use may change over time to improve our service offerings. By using GoTripper, you acknowledge that we may integrate with additional third-party services as needed.

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4. Service Availability

4.1 **No Guarantee of Uptime**

While we strive to provide reliable service, we do not guarantee that GoTripper will be available 24/7 or free from interruptions. The App may

experience downtime due to maintenance, technical issues, or circumstances beyond our control.

4.2 **Scheduled Maintenance**

We may perform scheduled maintenance that temporarily limits or prevents access to the App. We will attempt to provide reasonable notice of planned maintenance when possible, but are not required to do so.

4.3 **Third-Party Dependencies**

Some features of GoTripper depend on third-party services (flight information providers, AI engines, etc.). We are not responsible for interruptions or failures caused by these third-party services.

4.4 **Force Majeure**

We shall not be liable for any failure or delay in performance due to causes beyond our reasonable control, including but not limited to acts of God, war, terrorism, government actions, natural disasters, pandemics, power outages, or failures of telecommunications or Internet services.

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5. Payment and Subscription

Only users who are at least 18 years old, or those under 18 with the express consent of their parent or legal guardian, may purchase premium subscriptions or make in-app purchases through the App.

5.1 **Premium Subscriptions**

We may offer subscriptions for premium features (“Subscription”). Details, pricing, and payment terms will be provided within the App when Subscriptions become available.

5.2 **In-App Purchases**

We may also offer certain paid features or content as in-app purchases. Specific terms and conditions for these purchases will be displayed at the time of the transaction.

5.3 **No Refund Policy**

Unless otherwise required by applicable law, all fees for Subscriptions and in-app purchases are non-refundable. If you are a consumer based in the European Union, you may have the right to withdraw from digital purchases within 14 days unless you expressly waive this right at the time of purchase, as provided under Directive 2011/83/EU on consumer rights.

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6. Travel and Liability Disclaimers

6.1 **Information Accuracy**

Flight information (gate changes, delays, etc.) is fetched from third-party providers. We strive to keep this information updated, but **we do not guarantee** its accuracy or real-time availability. Always verify flight details directly with the airline or airport.

6.2 **Limited Responsibility for Suggestions**

The App only makes suggestions. We do not guarantee the safety, reliability, or suitability of any recommended place, address, or activity. Travel inherently involves risks, and you agree to **assume all responsibility** for any decisions you make based on the information provided.

6.3 **Travel Risks**

TripTech Solutions LLC is **not responsible** for any accidents, injuries, losses, or damages incurred during travel, even if you visited a location or engaged in an activity suggested by the App.

6.4 **Offline Usage**

When accessing content offline, you acknowledge that data may be stale or inaccurate. You are solely responsible for confirming the timeliness and accuracy of information such as flight updates, schedules, and addresses.

6.5 **International Travel and Documentation**

a. **Visa and Documentation Requirements**: GoTripper may provide general travel advice, including suggestions about visa requirements, vaccination recommendations, and travel restrictions. However, this information is for informational purposes only and may be incomplete, outdated, or inaccurate.

b. **Verification Required**: You are solely responsible for independently verifying all travel requirements, including but not limited to visa requirements, travel documentation, health requirements, vaccination needs, and entry restrictions for your destinations. Do not rely solely on GoTripper's suggestions.
c. **Government Restrictions and Advisories**: Travel restrictions, government advisories, and border policies can change rapidly and without notice. We do not guarantee the accuracy, completeness, or timeliness of any travel-related information provided through the App.
d. **Health and Safety Requirements**: While we may suggest health precautions or vaccination requirements, you must consult with qualified medical professionals and official government sources to determine the specific health and safety requirements for your travel destinations.
e. **Independent Research**: Always consult official government sources, embassies, consulates, and qualified professionals for the most current and accurate travel requirements. GoTripper's suggestions should supplement, not replace, your own research and professional advice.
f. **Currency and Financial Regulations**: You are responsible for understanding and complying with currency exchange regulations, financial reporting requirements, and any other financial obligations related to international travel.

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7. User-Generated Content

7.1 **Sharing Trips**

The App enables you to share your trip plans with others. You are solely responsible for the content you share, including any references to third-party services or personal details.

7.2 **Document Uploads**

You may be able to upload documents (e.g., confirmations, tickets, notes) to store within your trip itinerary. By uploading documents, you represent that

you have the necessary rights or permissions to do so.
You retain all ownership rights in the content you upload. However, by uploading content, you grant us a non-exclusive, worldwide, royalty-free license to store and display that content within the App as needed to provide the service.

7.3 **Prohibited Content**

You agree not to upload, share, or otherwise transmit any content that is unlawful, infringes upon third-party intellectual property rights, or is otherwise deemed inappropriate.

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8. Intellectual Property

8.1 **Ownership**

All rights, title, and interest in and to the App (including but not limited to software, text, graphics, logos, and trademarks) are the exclusive property of TripTech Solutions LLC or its licensors.

8.2 **License to Use**

Subject to your compliance with these Terms, we grant you a limited, non-exclusive, non-transferable, revocable license to access and use the App for personal and non-commercial travel planning purposes.

8.3 **AI-Generated Content**

Any itinerary suggestions or other outputs generated by our AI integrations are intended for personal use only. You must not redistribute, re-commercialize, or otherwise exploit such content without explicit permission from TripTech Solutions LLC.

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9. Indemnification

You agree to defend, indemnify, and hold harmless TripTech Solutions LLC and its employees, directors, officers, and agents from and against any and

all claims, damages, obligations, losses, liabilities, costs, or debt, and expenses (including attorney's fees) arising from:

a. Your use of and access to the App;
b. Your violation of any term of these Terms;
c. Your violation of any third-party right, including without limitation any intellectual property, property, or privacy right; or
d. Any claim that content you submitted caused damage to a third party.

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10. Limitation of Liability

To the fullest extent permitted by applicable law:

10.1 **No Warranties**

The App is provided on an "as is" and "as available" basis. We disclaim all warranties, express or implied, including fitness for a particular purpose and non-infringement.

10.2 **Exclusion of Damages**

In no event shall TripTech Solutions LLC be liable for any indirect, incidental, special, consequential, or punitive damages, including without limitation loss of profits, data, use, or goodwill, arising out of or related to your access to or use of the App.

10.3 **Liability Cap**

If, notwithstanding these Terms, we are found liable, our total liability to you for any damages shall not exceed the amount paid by you (if any) for accessing or using the App or USD $100, whichever is greater.

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11. Modifications to the Terms

11.1 **Right to Modify**

We reserve the right to update or modify these Terms at any time. When we do, we will notify you either via email (if you provided one) or through an in-app notification.

11.2 **Acceptance of Modified Terms**
Your continued use of the App after any such changes constitutes your acceptance of the new Terms. If you do not agree to the updated Terms, you must stop using the App.
11.3 **Versioning**
We may keep internal records of previous versions of these Terms, but they will not be publicly displayed.

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12. Termination

12.1 **Termination by You**
You may stop using the App at any time and delete your account directly through the App. To delete your account: go to your profile page, scroll down to find the "Delete Account" button, click it, read the confirmation message, and confirm your decision. Account deletion is permanent and cannot be undone. If you need assistance, contact us at contact@gotripper.ai.
12.2 **Termination by Us**
We may suspend or terminate your access to the App at any time for any reason, including if you violate these Terms or engage in any activity that may harm the App or other users.

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13. Miscellaneous

13.1 **Entire Agreement**
These Terms constitute the entire agreement between you and TripTech Solutions LLC regarding the App and supersede any prior agreements.
13.2 **Severability**
If any provision of these Terms is deemed invalid or unenforceable, the remaining provisions shall remain in full force and effect.

13.3 **No Waiver**

Our failure to enforce any provision of these Terms shall not be construed as a waiver of any provision or right.

13.4 **Advertisements**

You acknowledge that the App may display advertisements. Your continued use of the App after the introduction of ads will constitute acceptance of any related terms.

13.5 **Contact Us**

For questions about these Terms or the App, email **contact@gotripper.ai**.

13.6 **DMCA Notice and Takedown Procedure**

If you believe that any content uploaded or shared through the App infringes your copyright, you may submit a notification pursuant to the Digital Millennium Copyright Act (DMCA) by providing our designated agent with the following information in writing, as required by 17 U.S.C. § 512(c)(3):

(a) A physical or electronic signature of the copyright owner or a person authorized to act on their behalf;

(b) Identification of the copyrighted work claimed to have been infringed;

(c) Identification of the material that is claimed to be infringing and information reasonably sufficient to permit us to locate the material;

(d) Your contact information, including address, telephone number, and email address;

(e) A statement that you have a good faith belief that use of the material in the manner complained of is not authorized by the copyright owner, its agent, or the law;

(f) A statement that the information in the notification is accurate, and under penalty of perjury, that you are authorized to act on behalf of the copyright owner.

DMCA notices should be sent to: contact@gotripper.ai

Upon receipt of a valid DMCA notice, we will promptly remove or disable access to the allegedly infringing content and take appropriate action as required by law.

14. Governing Law and Jurisdiction

14.1 These Terms shall be governed by and construed in accordance with the laws of the State of Delaware, United States, without regard to its conflict of law principles.

14.2 Any dispute arising out of or relating to these Terms or your use of the App shall be subject to the exclusive jurisdiction of the courts located in Delaware, USA. By using the App, you agree to submit to the personal jurisdiction of such courts for the resolution of any such disputes.

By creating an account or using GoTripper, you acknowledge that you have read, understood, and agree to these Terms and Conditions.