App Privacy

Last Updated: 07-08-2025

Welcome to **GoTripper** (the “App”), operated by **TripTech Solutions LLC** (“Company,” “we,” “us,” or “our”). This Privacy Policy describes how we collect, use, store, and protect your personal information when you use GoTripper, including any content, features, and services offered on or through the App.

By accessing or using the App, you agree to be bound by this Privacy Policy.

Privacy and Data Handling

1. **Information We Collect**

We collect the following types of information:

a. Account Information: Email address and display name (when you register directly)
b. Third-Party Account Information: Display name and email address when you authenticate through Apple, Google, or Facebook.
c. Trip Data: Destinations, uploaded documents, and itinerary details.
d. Usage Data: How you interact with the App, features used, and technical information.
e. Device Information: Device type, operating system, and unique device identifiers.
f. Location Data: With your permission, we may collect location information to provide location-based suggestions.
g. IP Address for Personalization: We may temporarily collect your IP address to provide a personalized experience.

2. How We Use Your Information

We use your information to:

a. Provide and maintain the App's functionality.
b. Generate AI-powered travel suggestions and recommendations.
c. Send flight notifications and updates.
d. Enable trip sharing features.
e. Provide customer support.
f. Improve our services and develop new features.
g. Comply with legal obligations.
h. Store and analyze AI interactions to improve suggestion quality and service performance.
i. Display prices in local currency.

3. How We Share Your Information

We may share your information in the following circumstances:

a. AI Service Providers: We share trip and itinerary details (but not personal information like name or email) with third-party AI engines (Anthropic, OpenAI, DeepSeek, xAI, Perplexity, Gemini) to generate suggestions.
b. Service Providers: With trusted third parties who assist in operating our App, including hosting providers, analytics services, flight data providers, travel information services, mapping services, and customer support platforms.
c. Legal Requirements: When required by law or to protect our rights and safety.
d. Business Transfers: In connection with a merger, acquisition, or sale of assets.
e. With Your Consent: When you explicitly agree to share information.

4. International Data Transfers

Your data may be transferred to and processed in the United States and other countries where our service providers are located. By using the App, you

consent to such transfers. We implement appropriate safeguards to protect your data during international transfers.

5. Data Retention

We retain your personal information, including trip data, AI-generated content, and conversation logs, for as long as necessary to provide our services and fulfill the purposes outlined in these Terms. Specifically:

a. Account data: Retained while your account is active.
b. Trip data and AI-generated content: Retained as part of your travel itineraries.
c. Conversation logs with AI: Retained to maintain context and improve services.
d. Technical logs: Retained for security and performance purposes.

You may delete your account and associated data directly through the App by following these steps:

1. Go to your profile page
2. Scroll down to find the "Delete Account" button
3. Click on the button and carefully read the confirmation message
4. Confirm your decision to proceed

Important: Account deletion is permanent and cannot be undone. All your data,
settings, and content will be permanently removed from our servers.

Upon deletion, we will remove your data immediately, except where retention is required by law. If you encounter any issues during this process, please contact us at contact@gotripper.ai for assistance.

6. Your Rights

Depending on your location, you may have certain rights regarding your personal data, including:

a. Access: Request access to your personal data.
b. Correction: Request correction of inaccurate data.
c. Deletion: Request deletion of your personal data.
d. Portability: Request a copy of your data in a structured format.

e. Objection: Object to certain processing of your data.
f. Restriction: Request restriction of processing.
g. Data Export: Request an export of your personal data in a commonly used, machine-readable format (JSON or CSV) including your trip itineraries, uploaded documents, and account information

If you are located in the European Union, you have additional rights under the General Data Protection Regulation (GDPR). To exercise these rights, contact us at **contact@gotripper.ai**.

7. Data Security

We implement appropriate technical and organizational measures to protect your personal information against unauthorized access, alteration, disclosure, or destruction.

8. Cookies and Tracking Technologies

We use cookies and similar technologies to enhance your experience, analyze usage, and provide certain features within the App. By using the App, you consent to our use of cookies as described in this section. You may adjust your device or browser settings to manage or disable cookies, but some features of the App may not function properly if cookies are disabled.

9. Data Export Process

Upon request, we will provide your personal data in JSON or CSV format within 30 days. This includes trip data, itineraries, uploaded documents, and account information. Some technical data may be excluded for security reasons.

10. Children's Privacy

While GoTripper may be used by individuals of any age, we do not knowingly collect personal information from children under 13 without parental consent. If you are a parent or guardian and believe your child has provided personal information to us, please contact us at contact@gotripper.ai. For users under 18, we recommend parental supervision when using AI-generated suggestions and travel recommendations. Parents or guardians are responsible for monitoring their child's use of the App and any travel decisions made based on our suggestions.

By creating an account or using GoTripper, you acknowledge that you have read, understood, and agree to this Privacy Policy.